

Corvias™ Community News

AUGUST 2013

RANDOLPH POINTE

randolphpointe.com

COMMUNITY OFFICE

Randolph Pointe
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PCS REMINDERS

Service members move throughout the year, but summer is typically known as peak PCS season. Here are a few reminders that will help your move be as smooth as possible.

- 1) Please provide written notice and a copy of PCS orders to the Community Office at least 30 days prior to your desired move-out date.
- 2) When preparing to move, residents may request a pre-inspection of their apartment at anytime. During this pre-inspection, residents are informed of any potential charges that they may receive upon move-out. Addressing these issues prior to move-out can help avoid paying charges later.
- 3) Please leave the apartment in a surface clean condition. This policy is designed to ease the moving process. A regularly cleaned home only requires a simple wipe down and sweep/vacuum to meet the surface-clean policy.

Corvias Military Living wants every move-out to be as painless as possible. Following these tips is a great way to have a smooth transition to the next assignment.

PUT YOUR GAME FACE ON

Randolph Pointe will hold a game night and tournament on Friday, August 9 from 6 to 9 p.m. Participants will play all kinds of games throughout the clubhouse, and prizes will be provided for the winners. Free food and scrumptious desserts will be there for everyone to enjoy.

Challengers can see how they stack up against one another at board games, card games, and video games. Dominoes, chess, checkers, and Trivial Pursuit games will be set up for the old school gamers. The digital crowd can show their skills at Dance Central on Xbox Kinect. For those who like cards, there will be Uno and Spades.

Come for a splashin' good time!

If you missed our last pool party, then you're in luck! The last event was so successful that we are partnering with the USO of North Carolina to hold another pool party.

The USO of North Carolina Pool Party will be held at the Randolph Pointe Pool on Wednesday, July 31 at 6 p.m.

Come for a splashin' good time, and don't forget to bring your friends. We'll have plenty of food and refreshing cool drinks! Thank you to the USO of North Carolina for supporting this event.

If you can't make this event either, don't stress! Swing by the Randolph Pointe pool any time



from 12 to 9 p.m. daily. You are welcome to bring as many as four family members or friends with you when you come to cool off poolside.

Our luxury-style swimming pool also has a lap lane Mondays, Wednesdays, and Fridays, 6 to 8 a.m.



MAINTENANCE SERVICES

Randolph Pointe has 24-hour maintenance services for all resident needs. If something in an apartment needs immediate attention, the maintenance staff is available after normal business hours for emergencies. Call (910) 764-5008, day or night, for any maintenance issues. Non-emergency work orders may be submitted on the website www.randolphpointe.com/work-order.

Please be aware that, if a permission to enter (PTE) is on file, the PTE cannot be used for after-hours maintenance. At least one resident needs to be home for a maintenance emergency.

Below is an outline of the work order classifications:

Emergency – Response time in eight hours or less. Response times may differ based on the particular issue or weather conditions. Some examples of maintenance emergencies include burst or frozen pipes, sewer back-up, electrical short or fire. An example of a weather related emergency would be the loss of air conditioning during the summer months.

Urgent – Response time in two working days or less. Urgent work is required to correct a condition that may become an emergency. Some examples include a broken garage door or a broken garage disposal.

Routine – Completion time in six working days or less. Routine work is needed for an inconvenience that does not pose a hazard or potential hazard. This may include a broken drawer or towel bar.

Please contact the Community Office with questions about any maintenance issues.

\$250 can be yours! Just follow three easy steps



Earning \$250 has never been easier with the Randolph Pointe referral program. If you refer someone who moves into Randolph Pointe, \$250 is yours!

If you know someone who is looking to move into Randolph Pointe, encourage them to apply now! The sooner the referral moves into the community, the sooner you will receive your reward.

Here is how it works:

When you refer someone to Randolph Pointe, give the Community Office a heads-up.

When your referral applies to live at Randolph Pointe, be sure they note your name as their referral on their housing application.

Once your referral moves into Randolph Pointe, \$250 will be provided to you as a thank you! It's that easy.

If you lower the thermostat by one degree, you will have enough energy to watch 646 DVDs.

ARE YOU PREPARED FOR A HURRICANE?



Hurricane season is in full swing. Everyone needs to ensure they are prepared in case of an emergency.

Below is a list of Emergency Preparedness Kit essentials recommended by the National Hurricane Center. These items will be helpful in the event of a hurricane, but they are also valuable resources to have in the event of any emergency:

- Flashlight with backup batteries
- Bottled water – at least one gallon per person per day for three to seven days
- Cash – credit cards may not work due to power outages
- Clothing – rain gear, sturdy shoes
- First-aid kit, medicines, prescription drugs
- Toiletries, hygiene items, wet wipes

- Telephones – fully charges cell phone
- Food – non-perishable packaged or canned foods
- Manual can opener
- Paper plates
- Toys, books, games
- Important documents in a re-sealable bag
- Tools – keep a set close by during the storm
- Vehicles fuel tanks filled
- Emergency contact numbers
- Contact information for insurance providers

During a hurricane, tornado or severe storm, use an interior room without windows, such as a bathroom or closet, to ride out the storm.

Hurricanes have some warning, but other storms do not. It is best to always have an emergency plan and supplies at all times.

Upcoming Events

Wednesday, July 31, 6 p.m.

USO of NC pool party
Randolph Pointe pool

Saturday, Aug. 3, 7 a.m.

Run for the Red
Festival Park, Fayetteville

Friday, Aug. 9, 6 p.m.

Game Night
Randolph Pointe Clubhouse

Monday, Sept. 2

Labor Day
Community Office open 9 a.m.-1 p.m.

Stay up-to-date with Randolph Pointe's event calendar! Go to:
www.corviasmilitaryliving.com