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Community

LIVING, MADE BETTER

OCTOBER 2012



www.randolphpointe.com

Community Office

Randolph Pointe
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FireAntz season begins Friday, October 26

If you haven't been to a FireAntz game yet, you are missing out! The Fayetteville hockey team's first home game this season will take place at the Crown Center on Friday, October 26 at 7:30 p.m. The Fayetteville FireAntz will be taking on the Knoxville Ice Bears. No matter if you are going with family or friends, this is sure to be a fun night out. Don't forget to ask for the military discount while you're at the box office.

Picerne Military Housing is a proud sponsor of the FireAntz team. Visit their website at www.fireantzhockey.com or call the FireAntz at 910-321-0123 for more information, including ticket prices, the team's schedule, and much more.

The Fayetteville FireAntz games are only one of the many great things to do at the Crown. Concerts, fairs, and shows are constantly in town. Don't know what's going on at the Crown? No problem! Visit www.crowncoliseum.com for more information, or call the Crown at 910-438-4100.



RANDOLPH POINTE EVENTS KEEP ON COMING!

The Black and White party held on Friday, September 21 was a huge success! Everyone looked fantastic, and the live music set the stage for some great dancing. The food, delicious cupcakes, and chocolate dipped strawberries were also some of the highlights. Be sure to check out the event pictures, now posted on the Randolph Pointe Facebook page. Don't forget to "like" our page!

If you weren't able to make it out for the Black and White party, don't fret! We have another event coming to you in just a few weeks. Join the Randolph Pointe team for Fright Night Movie Night on Wednesday, October 31. The fun will be at the Clubhouse 6 to 8 p.m. Food will be provided and scary movies will be playing! Make sure you dress up, because we are giving away a prize to the resident with the best costume! And don't forget - friends of residents are always welcome!

Privately owned weapon registration

As a reminder, privately owned firearms stored on Fort Bragg must be registered. Registration must be completed within five working days of acquiring the weapon.

If you haven't already, please be sure to register your privately owned firearms as soon as possible. To register, please visit one of the three locations specified below.

- All American Visitor's Center - just outside the All American gate
- Soldier Support Center - Room BE-18, in the basement
- 82nd Airborne Division Area - Gavin Hall, Room 245, Bldg. C-7417 (2-story building) Once the weapon is registered, please provide a copy of the registration to our Leasing Office. For more information about privately owned firearms registration, please call Vehicle Registration at (910) 432-8149 or visit www.bragg.army.mil.

October is Energy Awareness Month

This year's Energy Awareness Month theme of "Think Globally, Act Locally" promotes taking steps at home that ensure results. We encourage you to find ways that you can conserve energy, ask others to take action, and join together to save energy.

To save energy, replace the air filter in your home every 30 days. Complimentary air filters are available at the Randolph Pointe Community Office.



Fire Prevention Week is October 7-13

Fort Bragg Fire and Emergency Services and the National Fire Protection Association have teamed up, and urge all Fort Bragg residents to “Have two ways out!” This year’s theme focuses on the importance of fire escape planning and practice. Fire is unpredictable and moves faster than most people realize. Be sure you have an escape plan with two ways out. Here are a few tips for planning your escape:

- Make a map of your home. Make sure you have identified a door and a window that can be used to get out of every room.
- If you have a roommate, choose a place outside where you can meet once both of you have escaped. Draw your meeting place on your escape plan.
- Keep your escape plan on the refrigerator.
- Practice your escape plan.

Don’t forget that smoke detectors and sprinklers are provided in your apartment to comply with local safety ordinances, so they should not be deactivated or removed. Do not hesitate to contact the Randolph Pointe Community Office should you have any questions.



October is Domestic Violence Awareness Month

October marks the observance of domestic abuse as a serious public health issue and raises awareness of its negative impact on individuals, families, the military community, and our nation. During Domestic Violence Awareness Month (DVAM), the Department of Defense (DoD) reinforces its commitment to preventing domestic abuse by providing resources that help couples maintain healthy relationships; protecting victims through reporting options that empower them to seek help and find safety; and holding offenders accountable through a coordinated community response.

On each installation, the Family Advocacy Program (FAP) works to reduce domestic violence through prevention and education. Programs, classes and seminars are provided to promote healthy relationships, strengthen families, and prevent abusive behavior.

The Family Advocacy Program is responsible for addressing reports of spouse and child abuse, and providing services to victims such crisis prevention, emergency shelter, and counseling. Other programs officered by FAP include:

- Victim Advocacy- provides support and assistance for victims of domestic violence and child abuse.
- New Parent Support Program- helps military families with young children adapt to parenthood and to thrive as healthy families.

For more information on activities and programs being offered during Domestic Violence Awareness Month, contact the Family Advocacy Program at 910-396-5521.

If you or someone you know is in an abusive relationship, find out more about available support and resources. To speak with a Department of Defense Victim Advocate, contact Military OneSource at 1-800-342-9647, or the National Domestic Violence Hotline at 1-800-799-SAFE (7233).

SatisFacts phone survey



We’re listening! Picerne Military Housing has hired SatisFacts Research to randomly survey 15 percent of on-post homes by telephone. If you receive a call from SatisFacts, please take a moment to provide your honest feedback. Your input and time is appreciated. To those of you already surveyed, thank you!

TEST YOUR HEATER TODAY!

Don’t be left out in the cold! Test your heater today before cooler weather sets in. Keep in mind that, when using your heater for the first time, you may detect a smoke-like odor. This smell is caused by the dust that has accumulated during the summer months and will usually dissipate within a few minutes. Please do not call 911 unless you actually see smoke or flames.

WORK ORDER REMINDERS

Upcoming Events

McKellar’s Lodge Beer Tasting Dinner
Thursday, October 4

Fayetteville-Cumberland Metric Century Bike Ride
Saturday, October 6

Fayetteville-Cumberland County Chamber of Commerce Oyster Roast
Thursday, October 11

Fright Night at Randolph Pointe
Wednesday, October 31

Stay up-to-date with Randolph Pointe’s event calendar! Go to:
www.randolphpointe.com/residents/calendar



We are committed to providing excellent maintenance service to you! Residents who have maintenance concerns may submit work orders any time at www.randolphpointe.com/work-order.html.

Work orders may also be submitted to the Randolph Pointe Community Office by phone, fax, e-mail, or in-person. If your work order is an emergency, please call the Community Office immediately. Our website should not be used for any emergency situations.

As a reminder, each work order is classified according to its urgency:

- Emergency – Response time in 8 hours or less. The response time for each work order emergency may differ depending on the emergency. Some examples of maintenance emergencies include burst or frozen pipes, sewer back-up, electrical short or fire.
- Urgent – Response and completion time in 2 working days or less. Urgent work is required to

correct a condition that could become an emergency. Some examples include a broken garage door or a broken garbage disposal.

- Routine – Completion time in 6 working days or less. Routine work is needed for an inconvenience that does not pose a hazard or a potential hazard. This may include a broken drawer or loose towel bar.

Randolph Pointe has 24-hour maintenance services for your needs. If something in your apartment needs immediate attention, please do not hesitate to call. We are always available after normal business hours for emergencies! Call 910-764-5008, day or night, and we will be there to help you. Please be aware that, if you have a permission to enter (PTE) on file with us, the PTE cannot be used after 4:30 p.m. for maintenance emergencies. At least one resident needs to be home for a maintenance emergency to be addressed after 4:30 p.m.

