

# Corvias™ Community News

OCTOBER 2013

## RANDOLPH POINTE

randolphpointe.com  
COMMUNITY  
OFFICE

2850 Compass Court  
randolphpointe@corvias.com  
910-764-5008

## \$250 CAN BE YOURS! JUST FOLLOW THREE EASY STEPS

Earning \$250 has never been easier with the Randolph Pointe referral program.

If you refer someone who moves into Randolph Pointe, \$250 is yours!

If you know someone who is looking to move into Randolph Pointe, encourage them to apply now! The sooner the referral moves into the community, the sooner you will receive your reward.

Here is how it works:

When you refer someone to Randolph Pointe, give the Community Office a heads-up.

When your referral applies to live at Randolph Pointe, be sure they note your name as their referral on their housing application.

Once your referral moves into Randolph Pointe, \$250 will be provided to you as a thank you!

It's that easy.



## ANNUAL FRIGHT NIGHT EVENT

Join the Randolph Pointe team for Fright Night Movie Night on Wednesday, October 30. The fun will be at the Clubhouse 6 to 8:30 p.m. Food will be provided and scary movies will be playing! Make sure you dress up, because we are giving away a prize to the resident with the best costume! And don't forget – friends of residents are always welcome!

Speaking of events, we hope you enjoyed the Black and White party! All of you looked fabulous. The food was delicious, the music was enjoyable, and the company - you, our residents - was of course the best part of it all.

If you haven't attended one of our resident events, we invite you to swing by. It is a great opportunity to meet your fellow Randolph Pointe community residents! See you there.

## New notification system

Beginning in October, we will send you automated e-mail notifications for service request follow-up notifications and routine maintenance reminders.

We will e-mail you when work orders are completed to verify the maintenance issue has been resolved. We will also e-mail you

regarding routine maintenance, like changing your home's air filter.

To ensure you receive these e-mails, please contact the Randolph Pointe Community Office to ensure your contact information is up-to-date. Thank you!





We are committed to providing excellent maintenance service to you!

You may submit maintenance work orders any time at [randolphpointe.com](http://randolphpointe.com). Work orders may also be submitted to the Community Office by phone, fax, e-mail, or in-person.

If your work order is an emergency, please call the Community Office immediately. Our website should not be used for any emergency situations.

As a reminder, each work order is classified

according to its urgency:

- **Emergency** – Response time in 8 hours or less. The response time for each work order emergency may differ depending on the type of emergency. Some examples of maintenance emergencies include burst or frozen pipes, sewer back-up, electrical short or fire.

- **Urgent** – Response and completion time in 2 working days or less. Urgent work is required to correct a condition that could become an emergency. Some examples include a broken garage door or a broken garbage disposal.

- **Routine** – Completion time in 6 working days or less. Routine work is needed for an inconvenience that does not pose a hazard or a potential hazard. This may include a broken drawer or loose towel bar.

Please contact the Community Office if there are questions concerning any maintenance issues.

## Fire prevention



Fire Prevention Week is October 6-12! Fort Bragg Fire and Emergency Services urge all on-post residents to prevent kitchen fires. Cooking is the leading cause of home fires. Below are some important fire prevention tips:

- Stay in the kitchen when you are cooking or baking. Check the food regularly.
- If you have young children, use the stove's back burners whenever possible. Keep children away from the stove and oven.
- Wear clothing with tight-fitting sleeves when cooking or baking.
- Keep potholders, oven mitts, wooden utensils, towels, and anything else that can burn away from your stovetop.
- Clean food and grease from burners and stovetops.

For more information on this or any other fire prevention tips, please contact the Fort Bragg Fire Prevention Office at (910) 432-6727.

**GREEN CORNER**

Eighty to ninety percent of energy used to wash clothes is used to heat the water. To save energy, consider washing your clothes in cold water.

**LIVEARMYGREEN**

# BUILD STRONG, HEALTHY RELATIONSHIPS WITH YOUR FAMILY

Across the United States, October is recognized as National Domestic Violence Awareness Month (DVAM). Domestic abuse can affect anyone – men, women and children – regardless of age, education, religion, race, or income levels. Together as a community, we can build awareness and take a stand to end domestic violence.

During this month, take the time to focus on building strong, healthy relationships with your family. Below are a few things you can do quickly to connect with your family:

- Smile at each other
- Watch a sunrise/sunset together
- Say thank you and you're welcome
- Tell a joke
- Offer to cook dinner
- Hold hands
- Say I love you in a different way every day

To learn more about communication skills and building healthy relationships, contact your local Family Advocacy Program professionals.

## Upcoming Events

**Friday, October 4**  
Randolph Pointe Community Office and all Corvias offices close at 1:30 p.m.

**Monday, October 14**  
Columbus Day  
Community Office open 9 a.m.-1 p.m.

**Friday, October 25, 4:30 p.m.**  
FMWR's Right Arm Night  
Sports USA

**Wednesday, October 30, 6-8:30 p.m.**  
Fright Night Movie Night  
Randolph Pointe Clubhouse

Stay up-to-date. Visit the events calendar at: [randolphpointe.com/calendar](http://randolphpointe.com/calendar)